

May 27, 2020

Notice about email fraud

Please be advised that an email address operated by NJC Software Co., Ltd. was fraudulently used by a third party to deliver apparently spam mail to multiple recipients.

1. Sequence of events

- At approximately 7:00 +0900(JST) on May 2, 2020, it was discovered that apparently spam mail had been sent from ours receive-only email address.
- Around the same time on that day, the email address password was reset to prevent any unauthorized or fraudulent third-party use.

2. Investigation status

- Currently-known mail destinations were in the United Kingdom which were confirmed to have no business relationship with us.
- No leaks of confidential information have been found as a result of this incident.
- No unauthorized or fraudulent third-party use has occurred since the password of this email address was reset.

3. Future Actions

- We will continue to investigate this matter in more detail.
- We are making every effort to reinforce our information security measures as quickly as possible.

We apologize for any inconvenience and look forward to your continued support in the future, thank you.

Masaaki Sasaki,
President and CEO
NJC Software Co., Ltd.

※ For inquiries concerning this matter:
njcsoftware_keikaku@njc.co.jp