

December 18, 2017

Notice about email fraud

We, NJC Software Co., Ltd. are a software development company in Japan.

Please be advised that an email address operated by us was fraudulently used by a third party to deliver spam mail to 226 recipients.

1. Course of events

- At approximately 11:00 +0900 (JST) on November 25, 2017, we received undelivered mail notifications. Upon inspection it was discovered that spam mail had been sent using our receive-only email address.
- At approximately 11:20 +0900 (JST) of the same day, we deleted email address information on the mail server and suspended all sending and receiving for this address.

2. Damages

- Most of the emails were sent to addresses in countries other than Japan, predominantly Italy, with 226 destination addresses in total.
- No malware or suspicious attachments were found by opening the emails.
- A suspicious link was included in the mail body, however, we have not been able to determine whether malware, etc., has been downloaded from the link.
- No leaks of personal information managed by us have been found.

3. Response

- Since the name of a company in Italy was included in the mail text, we have contacted the company concerned.
- The receive-only email address, which we suspended, has also been terminated for any future use. The new email address is shown in "For inquiries concerning this matter" below.
- We are making every effort to reinforce our information security measures as quickly as possible.

We appreciate your understanding.

Masao Kasukawa,
President and Representative Director
NJC Software Co., Ltd.

*** For inquiries concerning this matter: njcsoftware_keikaku@njc.co.jp**